



Booking Terms and Conditions for FSA Conferences

1. Booking online indicates acceptance of our booking terms & conditions.
2. By booking through our online system, you are registering yourself, or others within your organisation, as paying delegates for the FSA Conference.
3. When your places have been booked, a confirmatory email & receipt will be emailed to you. A second email with a link to workshop selections will follow.
4. You can cancel your place by emailing enquiries@forestschoollassociation.org and attaching your confirmation ticket.
5. If you cancel within seven days of the event, and we cannot resell your place you will not receive any refund. Any cancellations prior to this seven day window will receive a full refund.
6. If you are unable to attend, a substitute delegate is always welcome. Please email enquiries@forestschoollassociation.org to let us know if you'd like to do this.
7. We may take photos of delegates at our events which could be used for marketing purposes. If you do not wish for any photos that you feature in to be used in this capacity, please do let us know.
8. It may be necessary for reasons beyond the control of the organisers to alter the content, speakers, or timings of the events
9. Forest School Association will not accept liability for transport disruption or individual transport disruption
10. In the unlikely event that the Forest School Association must cancel the event, your ticket cost will be reimbursed. Forest School Association is not able to reimburse you for any other costs like travel or accommodation.
11. All delegates' details will be kept on our records, but we will not share your contact details with anyone, and we will not contact you about anything other than the event you're booked to attend.
12. Forest School Association are committed to providing access for all. We aim to hold all our events at venues that are wheelchair accessible. Please let us know your requirements as early as possible and we will do our best to accommodate your needs. You can tell us about your requirements on your booking form, by emailing enquiries@forestschoollassociation.org
13. Please be aware filming and photography will take place throughout the conference. I am aware that this image may be used in printed media produced by the FSA and/or other stakeholders. This includes guides, training products, magazines, books, and newspapers. It may also be used online, on websites/social media hosted by the FSA and other organisations associated with Forest School or Outdoor Education.

In the unlikely event that you are approached by one of our camera operatives and do not want to appear on film or in a photograph at that time please raise your hand towards the camera/operative in a 'Stop' gesture with your palm facing the camera and the camera operative will cease filming you and the editing team will remove you from the final edit and delete the footage. Images will be stored securely and kept for a period of 99 years.

Forest School Association is a charity registered in England and Wales (1155616). Forest School Association is a company registered in England and Wales (8164851). Our registered address is Forest School Association, Warwick Mill Business Centre, Warwick Bridge, Carlisle. CA4 8RR