

## Booking Terms and Conditions for FSA Conference



Read the [Travel Information Guide](#) before booking a car parking ticket.  
Read the [Hill End Accommodation Guide](#) before selecting your ticket band.  
Read the [Covid Entry Requirements](#).

1. Booking online indicates acceptance of our booking conditions.
2. By booking through our online system, you are registering yourself, or others within your organisation, as paying delegates for the FSA Conference.
3. When your places have been booked, a confirmatory email & receipt will be emailed to you. A second email with a link and password to workshops selections will follow mid-September.
4. You can cancel your place by emailing [enquiries@forestschoollassociation.org](mailto:enquiries@forestschoollassociation.org) and attaching your confirmation ticket.
5. If you need to cancel this booking less than 7 days before the Conference (i.e., after 24.09.21), you will be entitled to a 50% refund. If you need to cancel this booking between one and four weeks before (02.09.19 and 23.09.21), you will be entitled to a 75% refund.
6. Any cancellations prior to 01.09.21 will be refunded in full. If you are forced to self-isolate and are not able to attend Conference, please let us know.
7. If you are unable to attend, a substitute delegate is always welcome. Please email [enquiries@forestschoollassociation.org](mailto:enquiries@forestschoollassociation.org) to let us know if you'd like to do this.
8. We may take photos of delegates at our events which could be used for marketing purposes. If you do not wish for any photos that you feature in to be used, please let us know.
9. It may be necessary for reasons beyond the control of the organisers to alter the content, speakers, workshops, or timings of the events.
10. Forest School Association will not accept liability for transport disruption or individual transport disruption
11. In the unlikely event that the Forest School Association must cancel the event, your ticket cost will be reimbursed. Forest School Association is not able to reimburse you for any other costs like travel or accommodation.
12. All delegates' details will be kept on our records, but we will not share your contact details with anyone, and we will not contact you about anything other than the event you're booked to attend.
13. Forest School Association are committed to providing access for all. We aim to hold all our events at venues that are wheelchair accessible. Please let us know your requirements as early as possible and we will do our best to accommodate your needs. You can tell us about your requirements on your booking form, by email [enquiries@forestschoollassociation.org](mailto:enquiries@forestschoollassociation.org)

Forest School Association is a charity registered in England and Wales (1155616). Forest School Association is a company registered in England and Wales (8164851). Registered address: Forest School Association, Warwick Mill Business Centre, Warwick Bridge, Carlisle. CA4

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